



Understanding Your Member ID Card & the RGA Network

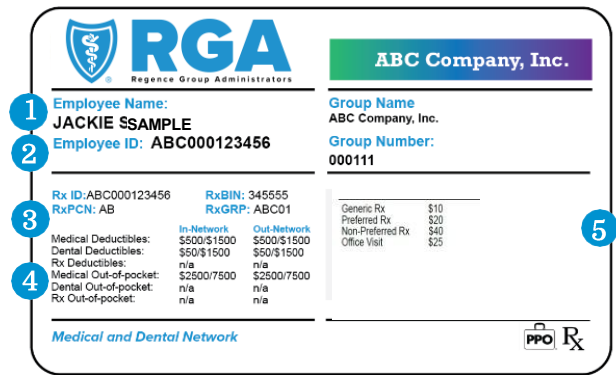
Learn about your Member ID card and how the RGA network works with BlueCard. If your doctor's office is not familiar with RGA, you can share this information with them.

Information on Your Member ID Card:

Front of the ID card

- 1 The employee name listed here is for the subscribing member of the health plan. All dependents enrolled on the plan use this employee ID number*
- 2 Your group ID number
- 3 Your Pharmacy information, if applicable
- 4 Your in-network deductibles, out-of-network deductibles, and out of pocket maximums**
- 5 Personalized information about your benefits**

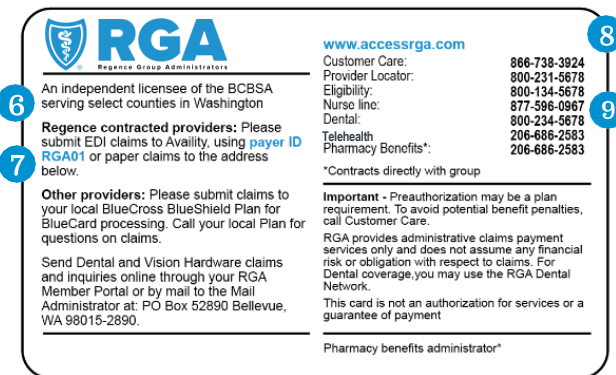
Your card provides you with more personalized information about your cost-sharing responsibilities related to your health plan.



*Some ID cards list the names of dependents. Some ID cards list only the name of the employee. Listing names of dependents on cards is an employer's choice. Either way, the benefits on ID cards are for the employee named on the left of the card. Dependents on the employee's plan may have different coverage than the employee. Always verify your personal plan benefits before receiving services.

Back of the ID card

- 6 Identifies your health plan administrator as **Regence Group Administrators**
- 7 Information for your provider or facility to submit claims
- 8 RGA Member portal to access your member account
- 9 Important telephone numbers for your plan**



**Note: Not all benefit details above apply to all health plans. ID cards will display different information based on your health plan.

The RGA Network & BlueCard Program

The RGA Network has access to BlueCard which enables RGA members to obtain health care service benefits while traveling or living outside the PNW by accessing the local Blue providers that service that area.

When presenting your member ID card using the BlueCard Program, it's best to communicate that coverage is by the local Blue. Example: if Jackie Sample is an RGA member that lives in Miami, FL, she has access to Florida Blue since that is the local Blue.



View a digital version of your member ID card by logging in to the member portal by visiting accessrga.com, or scan the QR code and choose Washington.