

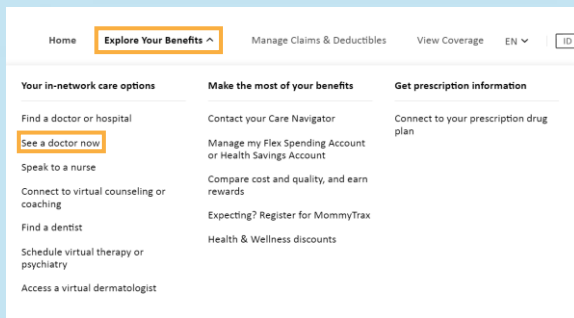
Find a Doctor or Hospital in the RGA Network

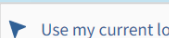
Your plan gives you access to the largest healthcare provider network in the Pacific Northwest. When you travel within the U.S., you also have access to a wide provider network. Find in-network providers for high-quality care at the best price.

Get started: log in to the RGA member portal

Visit accessrga.com and select Washington. Then select the RGA Member Login button on the top of the page for access to the full search experience.

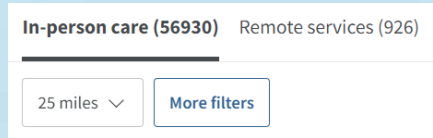
01 After logging in to your RGA account, select “Explore Your Benefits,” and then choose “Find a Doctor or Hospital.”




02 Enter a location. You can also switch to your current location by 



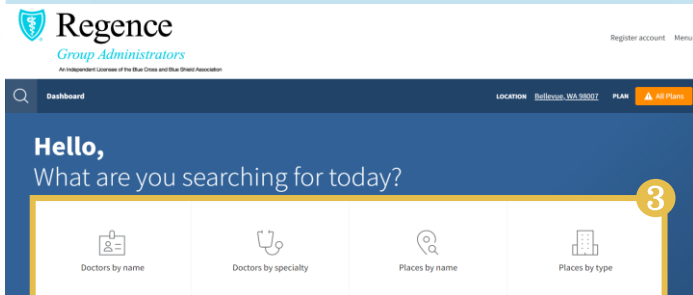
04 Refine your search results by using the “More Filters,” on the left side of the screen or view doctors that provide telemedicine by clicking on the “Remote Services,” tab on the top left.



03 On the main screen, select one of the category boxes and enter the required information and click on the  to generate results

- **Doctors by name:** search by a specific doctor.
- **Doctors by specialty:** search doctors who specialize in a certain condition.
- **Places by name:** search by hospital name.
- **Places by type:** search by labs, hospitals, urgent care facility or emergency services.

05 Results can be viewed on a map by clicking the “Map,” button on the top right-hand side.



Always call the provider and facility to verify in-network status before scheduling or receiving services. Not all services performed by in-network providers are covered. You can review your Summary Plan Documents (Click View Coverage tab and Click on Benefit Plan Details) for more information about covered and excluded services.

If you or your doctor’s office have any questions about your member benefits or plan coverage, contact RGA Customer Care by calling the number on the back of your Member ID card, Monday-Friday, 5:00 AM-6:00 PM PT.