

Save on costs, time and stress: know where to go for care



On-Demand Virtual Care

24/7 access, no appointment required

Use 98point6 by Transcarent for medical questions, or issues that are not emergencies or do not require an in-person visit.

Examples:

- Prescription orders or refills, lab orders and monitoring for chronic conditions
- Rashes and other dermatological needs, flu/viral symptoms or gastrointestinal issues
- Cough, congestion, sore throat, allergies



Primary Care Provider (PCP)

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In-person, appointment required

Seek in-person primary care for anything that requires a physical exam or in-person testing/imaging.

Examples:

- Annual exam
- Blood tests, X-rays, other imaging
- Immunizations

Download the
98point6 by Transcarent
App to get started.



Urgent Care

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In-person, may have wait time

Use for time sensitive care needs that are not medical emergencies but require in-person.

Examples:

- Sprain/strain evaluation
- Smaller wounds that may or may not require stitches
- Illness or condition that requires in person evaluation



Emergency Room

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In-person, appointment required

Use if you have a known or potential medical emergency.

Examples:

- Trouble breathing and/or severe chest pain
- Broken bones, head injuries or concussion or wounds that require stitches
- Weakness or numbness on one side of the body/face
- Seizures, fainting/change in mental status